**Parent Champion Project**

**Consent Form**

**Why we are asking you to sign this form**

Family Lives is a family support charity operating in the UK. We would like to collect some ‘special category data’ about you, such as your ethnicity and religion, to help us in monitoring and evaluating our service.

To comply with the Data Protection Act 2018 and the EU General Data Protection Regulation we must gain your explicit consent to process special category data about you.

(*For further information about what data we collect, how we store and process it, please read our Privacy Notice attached)*

**Please sign where indicated below to confirm your consent**

*I confirm that I have read Family Lives’ Privacy Notice and consent to Family Lives holding and processing special category data about my children, my family and me for the specified purposes of the services delivered by Family Lives.*

|  |  |
| --- | --- |
| Name(s): | |
| Signature: | Date: |

**Please return this form as soon as possible to: Selene Robinson** [**selener@familylives.org.uk**](mailto:selener@familylives.org.uk) **or Aisha Bello** [**aishab@familylives.org.uk**](mailto:aishab@familylives.org.uk)

**Family Lives Privacy Notice**

This Privacy Notice sets out information about how we process information about you in order to comply with the Data Protection Act 2018 and the EU General Data Protection Regulation. It tells you what we do with your personal information when you use one of our services. We’ll tell you:

* why we are able to process your information
* what purpose we are processing it for
* how long we store it for
* whether there are other recipients of your personal information

**About Family Lives:**

Address: The Annex, York House, Salisbury Square, Hatfield, AL9 5AD  
Tel: 020 7553 3080  
Family Lives is registered with the Information Commissioner’s Office as a Data Controller under number Z489744X.

**Why we process your data**: We process personal data about you and/or your family to enable us to provide the appropriate service. This helps us to ensure our services are responsive to needs and to report to our commissioners and funders, to enable correspondence and communications, and for safeguarding purposes.

Data which has been collected prior to the introduction of GDPR (25 May 2018) will be processed in accordance with this updated Privacy Notice.

**Name of service:** Lewisham Parent Carer Champion Service

**Data Controller:** London Borough of Lewisham

**Categories of personal data we receive:** When another organisation or professional refers you to this service, we may receive the following information about you and your family: name and contact information; data of birth, child name and ages; reason for referral; ethnicity

The referring organisation/professional may include School Staff, Youth Offending Teams, Early Help, Social Worker, Family Support Worker

**Who data is shared with:** We may disclose your personal information to third parties where there are safeguarding concerns regarding you or your child and anonymised data to London Borough of Lewisham

**Legal basis:** Our legal basis for processing personal data about you is for the legitimate interests of the Data Controller to provide the service commissioned. We would not be able to provide you with the appropriate service without processing your data. To process any ‘special category data’ about you (such as your ethnicity or religion) we will always seek your explicit consent.

**Where will you store my data?** Your data will be stored securely in our internal electronic case management system accessed only by members of Family Lives staff and volunteers. Your information may also be stored temporarily in a paper file held securely by Family Lives.

We may use the following third party processors to collect process and store your data and for monitoring and evaluation purposes: Charity Log [CharityLog](https://www.charitylog.co.uk/privacy).

**What we do with your data?** We will securely destroy your data at the end of the contract with London Borough of Lewisham.Family Lives will keep some classes of information longer than others. These will include information held, for example, for reporting purposes in accordance with our contractual obligations and requirements of our funders and that retained in anonymous form, for statistical records, service development and research. Family Lives safely and securely disposes of personal data when it is no longer required. Family Lives will not rent or sell your personal information to other organisations.

**Your rights to your data:** Under data protection law, you have rights we need to make you aware of. The rights available to you depend on our reason for processing your information. You can find more information about this on the [Information Commissioner’s Office website](https://ico.org.uk/your-data-matters/).

* *Accessing your data:* You have the right to ask us for copies of your personal information. This right always applies. There are some exemptions, which means you may not always receive all the information we process.
* *Correcting your data:* You have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete. This right always applies.
* *Erasing your data:* You have the right to ask us to erase your personal information in certain circumstances.
* *Restricting processing:* You have the right to ask us to restrict the processing of your information in certain circumstances.
* *Object to processing:* You have the right to object to processing if we are able to process your information because it is in our legitimate interests.
* *Data portability:* This only applies to information you have given us. You have the right to ask that we transfer the information you gave us from one organisation to another, or give it to you. The right only applies if we are processing information based on your consent.

You have a right to access data that Family Lives holds about you (personal data) and be given access to your information within 30 days of request in accordance with the Data Protection Act 2018 and the General Data Protection Regulations. You can request your personal information by email to [info@familylives.org.uk](mailto:info@familylives.org.uk) or by writing to: Data Controller, Family Lives, The Annex, York House, Salisbury Square, Hatfield, AL9 5AD.

There is no charge for this. It will help us to find your information if you can tell us something about the nature of your contact with us e.g. which service, your geographic area. We want to ensure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate. You may be asked to provide proof of your identity.

**Use of data processors**

We use the Family Star online database to process data about you to help us track your progress while using our service.

**Your right to lodge a complaint with a supervisory authority**If you have a complaint about the way we process your data, you have the right to complain to the Information Commissioner’s Office. Please see the [ICO website](https://ico.org.uk/for-the-public/) for more information.

**Changes to this privacy notice**We regularly review and, where necessary, update our privacy information. You can see our full privacy notice for all our services here: <https://www.familylives.org.uk/privacy/>